













ANNUAL REPORT 2013

IN 2013 WE CELEBRATED 30 YEARS OF CARING FOR OUR COMMUNITY.

Since our founding in 1983, thousands of patients and family members have benefited from our compassionate expertise in end-of-life services, which include:

- * Professional, team-based care in patients' own homes. assisted-living facilities, and nursing homes.
- * The six-bed Nina K. Miller Hospicare Residence, where care is provided 24/7 in our home-like building surrounded by beautiful gardens.
- . Bereavement support for all in the community who are grieving, regardless of whether their loved one died while receiving Hospicare's services.
- . Palliative care services to those in our community who are dealing with a life-limiting illness, including those still seeking curative treatment. In 2013 we launched our new PATH program. specifically created to help our neighbors who face issues of pain and anxiety caused by serious illness.
- . Complementary therapies such as acupuncture, prescriptive music and massage therapy, which work together with traditional care to help ease patients' discomfort and anxiety.
- . Trained volunteers who visit patients and their families, helping with day-to-day tasks or simply providing kindness and companionship at a difficult time.

Throughout Hospicare's 30-year history, we've introduced many innovative changes that reflect the needs and wishes of you, our community members. Through your compassion and support, you have helped guide us toward becoming one of the premier hospices in the country. Thank you.

Detailed financial statement available upon request. Call 607.272.0212, ext. 118.





- Medicare/Medicald (\$2,260,668)
- Insurance/Private Pay (\$341,279)
- Donations (\$815,633)
- Miscellaneous (\$82,916) Total \$3,500,496

Where the money went



- Program Services (\$3,073,904)
- Education/Fundralsing (\$326,049) Administration (\$480,640)
- Total \$3,880,593



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^{*}Cash reserves were used to make up the shortfall in income.